# FAQs

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# How do I set a schedule type? 🔕

The thermostat has 3 different schedule types: 7-Day, 5-1-1 Day, and Non-Programmable. To make change:

- While at home screen, press Menu button.
- Use ▲ and ▼ buttons to navigate to Settings. Press Menu to Enter.
- Use Next and Back to navigate to the screen that has "01" displayed in the top right corner.
- Use ▲ and ▼ buttons to between
  - 7 Allows separate program for each day
  - 5 Allows one program for the weekdays and separate program for the weekend days
  - 0 No Program
- Press Exit to save and exit when finished.

# How do I enable/disable early start? 🔕

By default, your thermostat starts heating or cooling at the scheduled time. It can start early so your programmed temperature is reached by the scheduled time.

To set early start:

- While at home screen, press Menu button.
- Use▲ and ▼ buttons to navigate to Settings. Press Menu to Enter.
- Use Next and Back to navigate to the screen that has "02" displayed in the top right corner.
- Use ▲ and ▼ buttons to set early start to ON or OFF
- Press Exit to save and exit when finished.

#### How do I display temperature in Fahrenheit or Celsius? 🔕

To make change:

- While at home screen, press Menu button.
- Use ▲ and ▼ buttons to navigate to Settings. Press Menu to Enter.
- Use Next and Back to navigate to the screen that has "03" displayed in the top right corner.
- Use ▲ and ▼ buttons to set early start to °F or °C
- Press Exit to save and exit when finished.

#### How do I set a temperature offset? 🔕

Temperature offset enables your thermostat to read higher or lower than the actual temperature. To make change:

- While at home screen, press Menu button.
- Use ▲ and ▼ buttons to navigate to **Settings**. Press **Menu to Enter**.
- Use Next and Back to navigate to the screen that has "04" displayed in the top right corner.
- Use ▲ and ▼ buttons to set early start to -5 to 5 degrees
- Press Exit to save and exit when finished.

#### How do I turn on/off continuous backlight?

Your thermostat needs a **"C"** wire to enable continuous backlight.

To make change:

- While at home screen, press Menu button.
- Use ▲ and ▼ buttons to navigate to Settings. Press Menu to Enter.
- Use Next and Back to navigate to the screen that has "05" displayed in the top right corner and "dL" in the center.
- Use ▲ and ▼ buttons to select
  - ON continuous backlight
  - **OFF** momentary backlight
- Press Exit to save and exit when finished.

#### How do I set an air filter reminder? 🔕

You can set a reminder at a monthly interval. For example, 03 means to remind you every 3 months.

To make change:

- While at home screen, press Menu button.
- Use▲ and ▼ buttons to navigate to Settings. Press Menu to Enter.
- Use Next and Back to navigate to the screen that has "06" displayed in the top right corner.
- Use ▲ and ▼ buttons to select between 1 to 12, or set it to OFF to turn off reminder.
- Press Exit to save and exit when finished.

#### How do I set auto-changeover? 🔕

Your thermostat can automatically switches between heat and cool. To make change:

- While at home screen, press Menu button.
- Use ▲ and ▼ buttons to navigate to Settings. Press Menu to Enter.

- Use Next and Back to navigate to the screen that has "07" displayed in the top right corner.
- Use ▲ and ▼ buttons to set auto changeover ON or OFF.
- Press Exit to save and exit when finished.

#### How do I lock/unlock the thermostat keypad? 🔕

You can lock keypad to prevent unwanted changes to the thermostat. To make change:

- While at home screen, press Menu button.
- Use ▲ and ▼ buttons to navigate to Settings. Press Menu to Enter.
- Use Next and Back to navigate to the screen that has "07" displayed in the top right corner.
- Use ▲ and ▼ buttons to set lockout to ON.
- Press Exit to save and exit when finished.

To unlock keypad:

While at home screen, press hold Menu and 
 until appears in top left corner.

# How do I adjust the heat cycle rate? 🔕

Heat cycle rate determines how often the heating system will turn on.

To make change:

- While at home screen, hold down the Menu button for eight (8) seconds to launch configuration menu. Don't release until your screen displays 05 in the top right corner.
- Use Next and Back to navigate to the screen that has "30" displayed in the top right corner and "CR" in the center.
- Use ▲ and ▼ buttons to select between FAS, MED and SLO (Fast, Medium, Slow).
- Press Exit to save and exit when finished.

# How do I adjust the aux cycle rate? 🔕

Aux cycle rate determines how often your auxiliary heat will turn on. It only applies if you have a heat pump.

To adjust aux cycle rate:

- While at home screen, hold down the Menu button for eight (8) seconds to launch configuration menu. Don't release until your screen displays 05 in the top right corner.
- Use Next and Back to navigate to the screen that has "32" displayed in the top right corner and "CR" in the center.
- Use ▲ and ▼ buttons to select between FAS, MED and SLO (Fast, Medium, Slow).
- Press Exit to save and exit when finished.

# How do I adjust the cool cycle rate? 🔕

Cool cycle rate determines how often your cooling system will turn on.

To adjust cool cycle rate:

- While at home screen, hold down the Menu button for eight (8) seconds to launch configuration menu. Don't release until your screen displays 05 in the top right corner.
- Use Next and Back to navigate to the screen that has "35" displayed in the top right corner and "CR" in the center.
- Use ▲ and ▼ buttons to select between FAS, MED and SLO (Fast, Medium, Slow).
- Press Exit to save and exit when finished.

#### How do I set compressor lockout?

The lockout protects the compressor from short cycling.

To make change:

- While at home screen, hold down the Menu button for eight (8) seconds to launch configuration menu. Don't release until your screen displays 05 in the top right corner.
- Use Next and Back to navigate to the screen that has "50" displayed in the top right corner and "CL" in the center.
- Use ▲ and ▼ buttons to select between
  - **ON** enable 5 minute delay
  - Off no delay
- Press Exit to save and exit when finished.

#### How do I set a max heat limit? 🔕

Max heat limit is the maximum set point for heat mode. It prevents your room from being overheated.

To make change:

- While at home screen, hold down the Menu button for eight (8) seconds to launch configuration menu. Don't release until your screen displays **05** in the top right corner.
- Use Next and Back to navigate to the screen that has "65" displayed in the top right corner.
- Use ▲ and ▼ buttons to select from 47 to 99
- Press Exit to save and exit when finished.

#### How do I set a min cool limit? 🔕

Min cool limit is the minimum set point for cool mode. It prevents your room from being overcooled.

To make change:

- While at home screen, hold down the Menu button for eight (8) seconds to launch configuration menu. Don't release until your screen displays **05** in the top right corner.
- Use Next and Back to navigate to the screen that has "66" displayed in the top right corner.
- Use ▲ and ▼ buttons to select from 45 to 97
- Press Exit to save and exit when finished.

#### How do I reset my thermostat? 🔕

To conveniently reset only the schedule and user settings back to factory defaults, press Menu and Backlight buttons at the same time and hold until the display goes blank and resets.

If the thermostat has good batteries, but has a blank display or does not respond to key presses, the thermostat should be reset by **removing the batteries for 2 minutes**. This reset will not change the menu settings or program. If the condition persists after reinstalling the batteries, replace the thermostat.