# Comfort, efficiency keys to success for facility maintenance firm

## Challenge

More than 70% of consumers say that temperature discomfort has affected their productivity at school or work.<sup>1</sup>

With thousands of clients across the U.S. and the drive to deliver the best quality results, facility management firm ABM must ensure that HVAC solutions are efficient and consistently reliable across all markets.

#### Solution

Like Emerson, ABM prides itself on its ability to go the 'extra mile' and deliver high quality solutions to each of its clients. Much of this is achieved through proactive HVAC maintenance and the selection of commercial HVAC systems with compressors that leverage modern technologies to keep building occupants comfortable.

ABM uses Copeland<sup>™</sup> scroll compressors with modulation technology and building controls to keep buildings comfortable and operating efficiently. They rely on on-board technology for Copeland scroll compressors to deliver active protection, diagnostic capabilities and improve system reliability.

### Customer

ABM Industries is a leading facilities management company providing comprehensive full-facility solutions including HVAC and mechanical, electrical and lighting, engineering, energy and more.

#### **Comfort and Productivity**

Unpleasant environments at school or work are a daily struggle for many, according to Emerson's consumer survey on heating and cooling comfort.<sup>1</sup> Actively disengaged employees cost the U.S. \$450 to \$550 billion per year in lost productivity<sup>2</sup> and final exam scores among continuously distracted students are 18 percent lower.<sup>3</sup>

<sup>1</sup> Emerson conducted a comfort survey of nearly 300 consumers in October 2018. <sup>2</sup> Gallup https://news.gallup.com/reports/178514/state-american-workplace.aspx

<sup>3</sup> MIT Department of Economics https://seii.mit.edu/research/sudy/the-impact-of-computer-usage-on-

academic-performance-evidence-from-a-randomized-trial-at-the-united-states-military-academy/



Emerson has always been there for us. They are at the forefront of technology and work with us proactively to help deliver the comfort our customers demand.

Rick Goetz
VP of Operations
ABM Industries





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