## COPELAND COLD CHAIN TERMS AND CONDITIONS OF SALE

Introduction. The party selling the goods or services is herein referred to as "Seller" and the customer, person or entity purchasing products (Products) or services (Services) (Products and Services, collectively referred to as "Soudos") from Sellor is herein referred to as "Suyer". Sale of Goods includes Seller granting to Buyer a license to use any software and/or firmware ("Software") which are pre-loaded, or to be loaded into such Goods. These Terms and Conditions, any price list or schedule, quotation, acknowledgment or invoice from Seller relevant to the sale of the Goods and all documents incorporated by specific reference herein or therein, constitute the complete and exclusive statement of the terms of the agreement governing the sale of Goods by Seller to Buyer. If any of the aforementioned price list or schedule, quotation, acknowledgement or invoice conflict with these Terms and Conditions, these Terms and Conditions shall control. Buyer's acceptance of the Goods will manifest Buyer's assent to these Terms and Conditions without variation or addition. Any different or additional terms in Buyer's purchase order or other Buyer documents are hereby objected to. Seller reserves the right in its sole discretion to refuse orders.

- Prices. Prices for Goods, whether specified in Seller's price list or schedule, acknowledgement, or written quotation, are subject to change without notice and the prices invoiced will be those in effect at the time of shipment.
- 2. Taxes. Any current or future tax or governmental change (or increase in same) affecting Seller's costs of production, sale, delivery, or shipment, or which Seller is otherwise required to pay or collect in connection with the sale, purchase, delivery, storage, processing, use, or consumption of Goods, other than taxes based on Seller's net income or profit, shall be for Buyer's account and if paid by or levied or assessed against Seller, shall either be added to the price of the Goods or billed to Buyer separately, at Seller's election.
- 3. <u>Terms of Payment</u>. Unless otherwise specified by Seller, terms are net thirty (30) days from the date of Seller's invoice in U.S. currency. Seller shall have the right, among other remedies, either to terminate this agreement or to suspend further performance under this and/or other agreements with the Buyer, which other agreements Buyer and Seller hereby amend accordingly, in the event Buyer fails to make any payment when due. Buyer shall be liable for all expenses, including attorneys' fees, relating to the collection of past due amounts. If any amount owed to Seller is not paid when due, it shall bear interest at a rate to be determined by Seller, which shall not exceed the maximum rate permitted by law, from the date on which it is due until it is paid. Should Buyer's financial condition become unsatisfactory to Seller, cash payments or security satisfactory to Seller may be required by Seller for future deliveries and for the Goods theretofore delivered. If such cash payment or security is not provided, in addition to Seller's other rights and remedies, Seller may discontinue deliveries. Buyer hereby grants Seller a security interest in all Goods sold to Buyer by Seller, which security interest shall continue until such Goods are fully paid for in cash, and Buyer, upon Seller's demand, will execute and deliver to Seller such instruments as Seller requests to protect and perfect such security interest.
- 4. <u>Shipment</u>, <u>Delivery & Title</u>. While Seller will use all reasonable commercial efforts to maintain the delivery date(s) acknowledged or quoted by Seller, all shipping dates are approximate and not guaranteed. Seller reserves the right to make partial shipments. Seller, at its option, shall not be bound to tender delivery of any Goods for which Buyer has not provided shipping instructions and other required information. If the shipment of the Goods is postponed or delayed by Buyer for any reason, Buyer agrees to reimburse Seller for any and all storage costs and other additional expenses resulting therefrom. All shipments are made F.O.B. Seller's plant of origin. Notwithstanding any provision to the contrary in this or other documents related to this transaction, and regardless of how price was quoted, Buyer bears the risk of loss, theft, damage or destruction of the Products from any cause whatsoever, and no loss, theft, damage, or destruction of the Goods shall relieve Buyer of any obligation to pay any fees or of any other obligation set forth in this Agreement and legal title to the Goods and risk of loss thereto shall transfer to the Buyer as follows: for sales in which the end destination of the Goods is within the United States, upon delivery to the freight carrier at the shipping point, for sales in which the end destination is outside of the United States, immediately after the Goods have passed beyond the territorial limits of the United States. Any claims for shortages or damages suffered in transit are the responsibility of Buyer and shall be submitted by Buyer directly to the carrier. Shortages or damages must be identified and signed for at the time of delivery.
- 5. <u>Connected Services</u>. Seller grants Buyer a non-exclusive and non-transferable license to use any online, cloud-based, or web-based platform and services and any associated electronic correspondence, reporting, database, management, mobile applications or offline components purchased in connection with the Goods and provided by Seller ("Connected Services"). Any proprietary rights associated with the Connected Services shall and will remain the property of Seller. Buyer may not alter, modify, or reverse engineer (including for the purpose of reverse engineering, disassemble, decompile, determine the source code or protocols, or trace the execution of) the Goods. Goods may utilize wireless networks such as, but not limited to, 5G, 4G LTE, CDMA, GSM ("Wireless Networks") and that actual signal availability may depend on a combination of the Goods, third party Wireless Network carriers and availability of and actions of roaming partners, and that factors outside of Seller's control, such as weather, buildings, topography, usage, or maintenance activities of Wireless Network providers may limit or interrupt the Connected Services. As such, Seller will not be liable to Buyer or any third parties for interruption or limitation of Connected Services based on issues with Wireless Networks.
- 6. <u>Limited Warranty</u>. Subject to the limitations of Sections 7, 8, and 9, Seller warrants to Buyer and to no other person or entity the following limited warranties: Products manufactured by Seller shall conform with Seller's specifications therefore and be free of defects in materials and workmanship, under normal use and regular service and maintenance; Seller will make good, by repair or at Seller's option by the supply of a replacement part or parts, any defects which, under proper use, care and maintenance, appear in Products of Seller's manufacture and which are reported to Seller; all Services are provided on an "AS IS" and "AS AVAILABLE" basis unless otherwise set forth in this Agreement; Services will be performed in a professional and workmanlike manner; Software will execute the programming instructions provided by Seller; and Services provided will be performed by trained personnel using proper equipment and instrumentation for the Service provided; that Services and consumables are warranted for a period of ninety (90) days from the date of provision or shipment. Unless otherwise stated in a Quote, Statement of Work, Project Proposal, or other written documentation agreed to by Seller, these warranties only apply when such defect appears in Seller's Goods and which are reported to Seller within the following Warranty Period:

Seller Entity	Applicable Warranty Period for Goods
cargo solutions	<ul> <li>(A) for Loggers: within 60 days from putting such Products into operation or 60 days after the "USE BY" date printed on the Products, whichever period expires the sooner; or,</li> <li>(B) for Trackers: 7 days from putting such Products into operation or 7 days after the "USE BY" date printed on the Products, whichever period expires sooner (collectively, the "Warranty Period"), in either case, which are reported to the Seller within 3 months after occurrence of the relevant defect and which arise solely from faulty materials or workmanship: provided always that defective items are returned to Seller at Buyer's cost carriage and insurance prepaid within the Warranty Period. After the Warranty Period, Trackers will de-activate via a sim shutdown and will no longer report.</li> </ul>
Cooper-Atkins	<ul> <li>twelve (12) months from the date such Goods are placed in service and which are returned to and received by Seller, within twenty (20) months from the date of manufacture by Seller.</li> </ul>
Retail Solutions	<ul> <li>twenty-four (24) months from the date such Products and Software are placed in service and which are returned to and received by Seller, within thirty (30) months from the date of manufacture by Seller.</li> </ul>

The foregoing warranties do not extend to any losses or damages due to misuse, accident, abuse, neglect, normal wear and tear negligence (other than Seller's), unauthorized modification or alteration, use beyond rated capacity, unsuitable power sources or environmental conditions, improper installation, repair, handling, maintenance or application, or any other cause not the fault of Seller. To the extent that Buyer or its agents has supplied specifications, information, representation of operating conditions or other data to Seller in the selection or design of the Goods and the preparation of Seller's quotation, and in the event that actual operating conditions or other conditions differ from those represented by Buyer, any warranties or other provisions contained herein which are affected by such conditions shall be null and void. If within thirty (30) days after Buyer's discovery of any warranty defects within the warranty period, Buyer notifies Seller thereof in writing, Seller shall, at its option and as Buyer's exclusive remedy, repair, correct or replace F.O.B. point of manufacture, or issue credit or refund the purchase price for, that portion of the Goods found by Seller to be defective. Failure by Buyer to give such written notice within the applicable time period shall be deemed an absolute and unconditional waiver of Buyer's claim for such defects. Buyer assumes all other responsibility for any loss, damage, or injury to persons or property arising out of, connected with, or resulting from the use of Goods, either alone or in combination with other products/components. Goods repaired or replaced pursuant to this warranty shall be warranted for the unexpired portion of the warranty applying to the original Goods. Goods or Services sourced by Seller from a third party (not being a Seller Affiliate) for resale to Buyer shall carry only the warranty extended by the original manufacturer. Seller shall not be liable for any defects caused by: normal wear and tear; materials or workmanship made, furnished or specified by Buyer; noncompliance with Seller's storage, installation, operation, or environmental requirements; lack of proper maintenance; any modification or repair not previously authorized by Seller in writing; nor the use of non-authorized software or spare or replacement parts. Seller's costs incurred in investigating and rectifying such defects shall be paid by Buyer upon demand. Buyer shall at all times remain solely responsible for the adequacy and accuracy of all information supplied by it. Furthermore, the Goods are not for use as the sole method of measuring or tracking temperature in products and articles that are perishable or could affect the health or safety of persons, plants, animals, or other living organisms, including but not limited to foods,

beverages, pharmaceuticals, medications, blood and blood products, organs, flammable, and combustible products. Buyer shall assure that redundant (or other primary) methods of testing and determining the handling methods, quality, and fitness of the articles and products should be implemented. Temperature tracking with this product, where the health or safety of the aforementioned persons or things could be adversely affected, is only recommended when supplemental or redundant information sources are used. Buyer shall be responsible for proper use and storage of this product.

7. SOLE WARRANTY. THE WARRANTIES IN SECTIONS 6 AND 10 CONSTITUTE SELLER'S SOLE AND EXCLUSIVE

- 7. SOLE WARRANTY, THE WARRANTIES IN SECTIONS 6 AND 10 CONSTITUTE SELLER'S SOLE AND EXCLUSIVE WARRANTIES WITH RESPECT TO THE GOODS AND ARE INLEU OF AND EXCLUDE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHETHER OR NOT THE PURPOSE OR USE HAS BEEN DISCLOSED TO SELLER IN SPECIFICATIONS, DRAWINGS OR OTHERWISE, AND WHETHER OR NOT SELLER'S GOODS ARE SPECIFICALLY DESIGNED AND/OR MANUFACTURED BY SELLER FOR BUYER'S USE OR PURPOSE.
- 8. <u>LIMITATION OF REMEDY</u>. THE SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY HEREUNDER (OTHER THAN THE WARRANTY PROVIDED UNDER SECTION 10) SHALL BE LIMITED TO REPAIR, REPLACEMENT, CREDIT OR REFUND OF THE PURCHASE PRICE UNDER SECTION 6.
- S. LIMITATION OF LIABILITY. SELLER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND THE REMEDIES OF BUYER SET FORTH IN THIS AGREEMENT ARE EXCLUSIVE. IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT, OR OTHERWISS) SHALL SELLER'S LIABILITY TO BUYER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY BUYER FOR THE SPECIFIC GOODS OR PORTION OF THE GOODS PROVIDED BY SELLER FOR ANY DAMAGES INCURRED BY SELLER IN EXCESS THEREOF. BUYER AGREES THAT IN NO EVENT SHALL SELLER'S LIABILITY TO BUYER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES. IN NO EVENT SHALL SELLER BE LIABLE FOR LOSS OF PERISHABLE PRODUCT IN CONNECTION WITH THIS AGREEMENT. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use, revenue, reputation, and data, costs incurred, including without limitation, for capital, fuel, power and loss or damage to capital or equipment. Buyer agrees that all instructions and warnings supplied by Seller will be passed on to those persons who use the Goods. Seller's Goods are to be used in their recommended applications and all warning labels adhered to the Goods by Seller are to be left intact. It is expressly understood that any technical advice furnished by Seller before or after delivery in regard to the use or application of the Goods is furnished without charge, and Seller assumes no obligation or liability for the advice given or results obtained, all advice being given and accepted at Buyer's sole risk.
- 10. Patents & Copyrights. Subject to the limitations set forth herein and in Sections 8 and 9, Seller warrants that the Goods sold, except those Goods made specifically for Buyer according to Buyer's drawings or specifications or otherwise at Buyer's driection, on to infringe any valid U.S. patent or copyright, as the case may be, in existence as of the date of shiner. This warranty is given upon the condition that Buyer promptly notify Seller of any claim or suit involving Buyer in which such infringement is alleged, and that Buyer cooperate fully with Seller and permit Seller to control completely the defense, settlement, or compronise of any such allegation of infringement. Seller's warranty as to use patents only applies to infringements arising solely of the inherent operation, according to Seller's specifications and instructions, of such Goods. In the event such Goods are held to infringe upon a U.S. patent or copyright in such suit, and the use of such Goods is enjoined, or in the case of a compromise or settlement by Seller, Seller shall have the right, at its option and expense, to procure for Buyer the right to continue using such Goods, or replace them with non-infringing Goods, or modify same to become non-infringing, or grant Buyer a credit for the purchase price less 20% for each year or fraction thereof since it was shipped to Buyer. In the event of the foregoing, Seller may also, at its option, cancel this agreement as to future deliveries of such Goods, without liability, Buyer agrees to indemnify and save Seller hamless from all expenses and damages resulting from any claim, suit or proceeding for alleged infringement of any patent or copyright based in whole or in part upon the manufacture, sale, or use of any Goods or any part thereof, in combination or assembly with machinery or apparatus not furnished under this agreement.
- 11. Excuse of Performance. Seller shall not be liable for any non-performance or any default or delay in performance if caused, directly or indirectly, by acts of God, acts of Buyer, war, fire, flood, weather, plague, pandemic, or other health crisis, sabotage, riot, civil disturbance, strikes, lock-outs, slowdowns, picketing, or other labor controversies, accidents, delay or default of or failure by carriers, shortages of labor, delay in obtaining or inability to obtain materials, equipment, or parts from regular sources on normal terms, action, request, or regulation of or by any government or governmental authority or other regulatory body, or any other happening or contingency beyond Seller's reasonable control, or without Seller's fault, whether similar or dissimilar to the foregoing. Deliveries or other performance may be suspended for an appropriate period of time or canceled by Seller upon notice to Buyer in the event of the foregoing, but the balance of this agreement shall otherwise remain unaffected as a result of the foregoing. If Seller determines that its ability to supply the total demand for the Goods, or to obtain material used directly or indirectly in the manufacture of the Goods, is hindered, limited or made impracticable due to causes set forth herein, Seller may allocate its available supply of the Goods or such material (without obligation to acquire other supplies of any such Goods or materials) among itself and its purchasers on such basis as Seller determines in its sole discretion to be equitable without liability for any failure of performance which may result therefrom.
- 12. <u>Cancellation</u>. Buyer may cancel orders only upon reasonable advance written notice and upon payment to Seller of Seller's cancellation charges which include, among other things, all costs and expenses incurred, and to cover commitments made, by Seller and a reasonable profit thereon. Seller's determination of such termination charges shall be conclusive.
- 13. <u>Changes</u>. Buyer may request changes or additions to the Goods consistent with Seller's specifications and criteria. In the event such changes or additions are accepted by Seller, Seller may revise the price(s) and date(s) of delivery. Seller reserves the right to change designs and specifications for the Goods without prior notice to Buyer, except with respect to Goods being made-to-order for Buyer. Seller shall have no obligation to install or make such change in any Goods manufactured prior to the date of such change.
- 14. <u>Assignment</u>. Buyer shall not assign its rights or delegate its duties hereunder or any interest herein without the prior written consent of Seller, and any such assignment, without such consent, shall be void.
- 15. Examination Claims Inspection/Testing. Buyer shall inspect Goods delivered to it by Seller immediately upon receipt, and, any course of dealing to the contrary notwithstanding, failure of Buyer to give Seller notice of any claim within 30 days after receipt of such Goods hall be an unqualified acceptance of such Goods. Buyer may not return Goods without first advising Seller of the reasons therefore, obtaining from Seller a material authorization number and observing such instructions as Seller may give in authorizing such return. Buyer, at its option and expense, may inspect and observe the testing by Seller of the Goods for compliance with Seller's salnadra test procedures prior to shipment, which inspection and testing shall be onducted at Seller's plant at such reasonable time as is specified by Seller. Any alleged rejection of the Goods at Seller's plant must be made promptly by Buyer before shipment. Tests shall be deemed to be satisfactorily completed and the test fully met when the Goods meet Seller's criteria for such procedures.
- 16. <u>Drawings</u>. Seller's prints and drawings (including without limitation, the underlying technology) furnished by Seller to Buyer in connection with this agreement are the property of Seller and Seller retains all rights, including, without limitation, exclusive rights of use, licensing, and sale of same. Possession of such prints or drawings does not convey to Buyer any rights therein or license thereto. Upon termination of this agreement, or at any time upon Seller's request, all such prints and drawings, and any copies or duplications of same (in whatever medium), shall be immediately returned to Seller.
- 17. <u>Tooling</u>. Tool, die, and pattern charges, if any, are in addition to the price of the Goods and are due and payable upon completion of the tooling. All such tools, dies, and patterns shall be and remain the property of Seller. Charges for tools, dies, and patterns do not convey to Buyer title, ownership interest in, or rights to possession or removal, or prevent their use by Seller for other purchasers, except as otherwise expressly provided by Seller and Buyer in writing with reference to this provision.
- 18. Software. Notwithstanding any other provision herein to the contrary, Seller or applicable third-party licensor to Seller shall retain all rights of ownership and title in its respective Software, including without limitation all rights of ownership and title in its respective copies of such Software. Except as otherwise provided herein, Buyer is hereby granted a non-exclusive, non-transferable, royally free license to use the Software incorporated into the Goods solely for purposes of Buyer properly utilizing such Goods purchased from Seller. All other Software shall be furnished to, and used by, Buyer only after execution of Seller's (or the licensor's) applicable standard license agreement or other applicable agreements, the terms of which are incorporated herein by reference. Buyer shall not disassemble, decompile, or otherwise attempt to discern the source code of Software. Buyer agrees that, except as expressly set forth in this section, it will not rent, lease, sub-license, re-sell, time-share, or otherwise assign to any third party any of the Buyer's rights or licenses to access the Software. Except for the limited access right granted to Buyer in this section, all right, title, and interest in and to the Software and any and all updates and modifications as a result of any implementation services rendered, are and shall remain the exclusive property of Seller and its licensors, solely, and exclusively.
- 19. <u>Documentation</u>. Seller shall provide Buyer with that data/documentation which is identified in Seller's quotation. If additional copies of data/documentation are to be provided by Seller, it shall be provided to Buyer at Seller's then-applicable prices.
- 20. Export/Import: Buyer agrees that all applicable import and export control laws, regulations, orders, and requirements, including without limitation those of the United States and the European Union, and the jurisdictions in which the Seller and Buyer are established or from which Goods and Services may be supplied, will apply to their receipt all use. In no event shall Buyer use, transfer preserving the superior of the services may be supplied, will apply to their receipt and use requirements.
- transfer, release, import, or export Goods in violation of such applicable laws, regulations, orders, or requirements.

  21. Nuclear/Medical. GOODS AND SERVICES SOLD HEREUNDER ARE NOT FOR USE IN CONNECTION WITH ANY NUCLEAR, MEDICAL, LIFE-SUPPORT, AND RELATED APPLICATIONS. Buyer accepts the Goods and services with the foregoing understanding, agrees to communicate the same in writing to any subsequent purchaser or users and to defend, indemnify and hold

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harmless Seller from any claims, losses, suits, judgments, and damages, including incidental and consequential damages, arising from such use, whether the cause of action be based in tort, contract, or otherwise, including allegations that Seller's liability is based on negligence or strict liability.

- 22. <u>Proprietary Rights.</u> Seller shall retain ownership of all inventions, designs, processes, algorithms, including software, models, designs, drawings, documents, inventions, information and know-how made or evolved by it and, except as provided in Section 9, no rights in intellectual property are hereby granted. Seller further owns all Output (defined below) generated by the use of the Products or during the course of the Services. The Output may be used by Seller for its business purposes including, but not limited to, services, diagnostics, research and development, product or service improvements, optimization of customer usage, and quality control. No end-user or customer-identifiable data will be provided to any third party. Subject to the terms and conditions of this agreement, Seller hereby grants Buyer a worldwide, non-exclusive, non-transferable, perpetual, royalty-free license to use the Output provided to or collected by Seller in the ordinary course of using the Goods. For purposes of this agreement, "Output" means all electronic data or information generated through Buyer's use of the Products or during the course of the Services.
- 23. <u>Lithium-Ion Battery</u>. Caution: The Product may contain or use lithium-ion batteries, which are subject to local, state, national, and/or international requirements. <u>Lithium-ion batteries may ignite</u>, explode, or release toxic and harmful materials or chemicals if mishandled or damaged. Do not use a battery that is damaged. Do not incinerate batteries. Please check and comply with all applicable requirements and regulations before transporting, disposing, or recycling lithium-ion batteries.
- 24. <u>Buyer's Site Responsibilities.</u> In the event the Services require Seller to be present at Buyer's facility, Buyer shall provide Seller ready access to the site where Services are to be performed and adequate workspace and facilities to perform same as provided in these Terms and Conditions. Buyer agrees to allow Seller to stop and start equipment as necessary to fulfill the terms of the engagement. Buyer shall not require Seller or its employees, as a condition to site access or otherwise, to further agree or enter into any agreement which waives, releases, indemnifies or otherwise limits or expands any rights or obligations whatsoever. Any such agreements shall be null and void. Buyer shall inform Seller, in writing, at the time of order placement, of any known hazardous substance or condition at the site, including, but not limited to, the presence of asbestos or asbestos-containing materials, and shall provide Seller with any applicable Material Data Safety Sheets regarding same. Any losses, costs, damages, claims, and expenses incurred by Seller as a result of Buyer's failure to so advise Seller shall be borne by Buyer. Buyer shall appoint a representative familiar with the site and the nature of the Services to be performed by Seller to be accessible at all times that Seller personnel are at the site. Seller shall not be liable for any expenses incurred by Buyer in removing, replacing, or refurbishing any Buyer equipment or any part of Buyer's building structure that restricts Seller's access. Buyer personnel shall cooperate with and provide all necessary assistance to Seller. Seller shall not be liable or responsible for any work performed by Buyer. Seller assumes all equipment which is a subject of the Services is in maintainable condition. Repair or replacement of non-maintainable parts of the system(s) such as, but not limited to, piping, insulating materials, electrical wiring, structural supports, and other non-moving parts are not included in the Services.
- 25. <u>Customer Information.</u> Seller may use and share Customer Information in accordance with data protection Law, as necessary to fulfill the Contract and to communicate with Customer for marketing purposes, including sharing: (a) Customer Information to its suppliers, for use in product registration and support and to comply with import and export control Law; or (b) Customer Information and cooies of the Contract to its agents and sales representatives, as necessary to fulfill the Contract.

Customer has sole responsibility for obtaining all consents and permissions (including providing notices to Customer Data Subjects or third parties) and satisfying all requirements necessary to permit Copeland and its affiliates' use of Customer Information in connection with this Agreement. Customer is solely responsible for compliance with all applicable local, state, federal, and foreign data privacy and sovereignty laws, regulations, rules and restrictions as the same relate to the collection, movement, and use of data provided by Customer or generated by the Goods and to Customer's use of the Goods. With regard to the collection processing and use of personal data (if any) by Copeland, please refer to Copeland's Privacy. Notice, which is available at https://www.copeland.com/en-us/privacy-notice. "Customer Information" means, for this section, (a) Customer's name, address, phone number, ship-to recipient, and address; (b) similar details for the end-user (if that is not the Customer); and (c) Customer's primary contact's name, address, phone number, and email address.

- 26. General Provisions. These Terms and Conditions supersede all other communications, negotiations, and prior oral or written statements regarding the subject matter of these Terms and Conditions. No change, modification, rescission, discharge, abandonment, or waiver of these Terms and Conditions shall be binding upon Seller unless made in writing and signed on its behalf by its duly authorized representative of Seller. No conditions, usage or trade, course of dealing or performance understanding or agreement purporting to modify, vary, explain, or supplement these Terms and Conditions shall be binding unless hereafter made in writing and signed by the party to be bound, or otherwise expressly provided for herein as additional terms that are incorporated into these Terms and Conditions by reference. No modification or additional terms shall be applicable to this agreement by Seller's receipt, acknowledgement or acceptance of Buyer's purchase orders, shipping instruction forms, or other documentation containing terms at variance with or in addition to those set forth herein. Any such modifications or additional terms are specifically rejected and deemed a material alteration hereof. If this document shall be deemed an acceptance of a prior offer by Buyer, such acceptance is expressly conditional upon Buyer's assent to any additional or different terms set forth herein. No waiver by either party with respect to any breach or default or of any right or remedy, and no course of dealing, shall be deemed to constitute a continuing waiver of any other breach or default or of any other right or remedy, unless such waiver be expressed in writing and signed by the party to be bound. All typographical or clerical errors made by Seller in any quotation, acknowledgment, or publication are subject to correction. The validity, performance, and all other matters relating to the interpretation and effect of this agreement shall be governed by the laws of the State of Delaware, USA without regard to its conflict of law principles. Buyer and Seller agree that the proper venue for all actions arising in connection herewith shall be deemed exclusively proper only in state court in Saint Louis County. Missouri or in the federal court for the Eastern District of Missouri and the parties agree to submit to such jurisdiction. No action, regardless of form, arising out of transactions relating to this contract may be brought by either party more than two (2) years after the cause of action has accrued. Further, the United Nations Convention on Contracts for the International Sale of Goods shall not apply to this agreement or any transactions relating thereto.
- 27. <u>Severability & Survival</u>. If any Section (or part thereof) of these Terms and Conditions or the agreement is found by a court of competent jurisdiction to be contrary to, prohibited by or invalid under any applicable law, such court may modify such Section (or part thereof) will be enforceable and will to the maximum extent possible comply with the apparent intent of the parties in drafting such Section (or part thereof). If no such modification is possible, such Section (or part thereof) shall be deemed omitted, without invalidating the remaining provisions hereof. No such modification or omission of a Section (or part thereof) shall in any way affect or impair such Section (or any part thereof) in any other jurisdiction. The terms of Sections 2, 3, 5, 6, 7, 8, 9, 10, 16, 17, 25, 26, and 27 shall survive termination or expiration of this Agreement.

COPELAND COLD CHAIN: TERMS AND CONDITIONS OF SALE

REVISED: 5/1/2023